

Curriculum Vitae

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Isidora Buza Cvetic

*Business Analyst / Solution Architect
SAP CPQ Consultant*



Employment history

CEO & SAP CPQ Expert at Solvetect Consulting

February 2023 – Present | Belgrade (Serbia) & Los Angeles (USA)

Co-owner of the company with expertise in SAP CPQ and project management such as: coordination of the project resources, proposing a variety of approaches/solutions, ensuring agreed approach/solution is in the spirit of best practice, troubleshooting and analytics, writing technical documents, ensuring the team meets the client imposed deadlines, creation and publishing of project documentation(HLD, DDD, SOW, Workbooks, Test Cases), leading training sessions...

SAP CPQ Solutions Architect at Kapri Consulting

October 2021 – February 2023 | *Serbia*

Leading functional team, leading projects (PM tasks) and coordination of resources, proposing a variety of approaches/solutions and ensuring that the agreed one is in the spirit of best practices + all tasks from the previous role.

Leading SAP CPQ Business Analyst at Kapri Consulting

December 2019 – October 2021 | *Serbia*

Gathering business requirements, creating training materials and leading SAP CPQ training sessions internally and externally, providing the team meets the client imposed deadlines and that the client's needs are adequately communicated to the rest of the team, creating and publishing Project Documentation such as HLD (high-level design document) and DDD (detail design document), creation of Jira stories/tasks, highly experienced in Agile project management.

SAP CPQ Product Modeller at Wireless Media

July 2019 – December 2019 | *Serbia*

Working on SAP CPQ Implementation, planning and customizing applications based on the client's requirements, writing technical documentation, providing accurate feedback on project status and bringing all possible issues to attention promptly.

Technical Support Engineer at SAP (ex CallidusCloud)

April 2018 – July 2019 | *Serbia*

Troubleshooting and debugging reported problems, supporting the onboarding of new team members, being a dedicated resource for one of the biggest clients of SAP CPQ and working on their model, providing feedback to SAP CPQ Core Team regarding existing and possible new functionalities of CPQ, acquired expert

knowledge of SAP CPQ and basic understanding of SAP(CallidusCloud) Commissions and Producer Pro.

Customer care representative at SITEL doo

August 2016 - April 2018 | *Serbia*

Communication with customers and solving problems.